# **Jefferies**

Jefferies India Private Limited

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## **Complaints Data relating to Stock Broking activities**

## Data for the month ending - 30th September 2024

Sr. No	Received from	Carried forward from previous	the	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
		month	month			Pending for less than 3	Pending for more than 3 month s	
1	Directly from Investors	-	-	-	-	-	-	-
2	SEBI (SCORES)	-	-	-	-	-	-	-
3	Stock Exchanges							
4	Other Sources (if any)	-	-	-	-	-	-	-
5	Grand Total	-	-	-	-	-	-	-

### Trend of monthly disposal of complaints

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	May, 2024	-	-	-	-
2	June, 2024	-	-	-	-
3	July, 2024	-	-	-	_
4	August, 2024	-	-	-	-
5	September, 2024	-	-	-	-
	Grand Total	-	-	-	_

<sup>\*</sup>Should include complaints of previous months resolved in the current month, if any.

### Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2020-21	-	-	-	-
2	2021-22	-	-	-	-
3	2022-23	-	-	-	-
4	2023-24	-	-	-	-
5	2024-25	-	-	-	-
	Grand Total	-	-	-	-

<sup>\*\*</sup>Should include total complaints pending as on the last day of the month, if any.

<sup>^</sup>Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.